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If you have any questions or comments regarding the use of the Site or its content, please contact us at: <a href="mailto:staff@pacificcoastkb.com">staff@pacificcoastkb.com</a>.

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In the event a product or service is listed at an incorrect price due to typographical error or error in pricing information received from our suppliers, we shall have the right to refuse or cancel any orders placed for the product or service listed at the incorrect price. We shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit or debit card charged. If your credit or debit card has already been charged for the purchase and your order is canceled, we shall promptly issue a credit to your credit or debit card account in the amount of the incorrect price.

We reserve the right, at our sole discretion, to refuse to accept or cancel any order for any reason. Some situations that may result in your order being canceled include limitations on quantities available for purchase, inaccuracies or errors in product or pricing information, or adherence to our fraud avoidance policies. We may also require additional verifications or information before accepting any order. We will contact you if all or any portion of your order is canceled or if additional information is required to accept your order. If your order is canceled after your credit or debit card has already been charged, we shall promptly issue a credit to your credit or debit card account in the amount of the charge.

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- Use the Site in any unlawful manner or in any manner that could damage, disable, overburden or impair the Site;
- Send unsolicited or unauthorized advertising, solicitations, promotional materials, spam, junk mail, chain letters and pyramid schemes, or harvest or collect email addresses or other contact information of other users from the Site for the purposes of sending spam;
- Use any robot, spider, crawler, scraper or other automated means or interface not provided by us to access the Site or to extract data;
- Reverse engineer any aspect of the Site or do anything that might discover source code or bypass or circumvent measures employed to prevent or limit access to any area, content or code of the Site (except as otherwise expressly permitted by law);
- Use or attempt to use another's account without our authorization;
- Attempt to circumvent any content filtering techniques we employ or access any service or area of the Site that you are not authorized to access;
- Engage in any harassing, intimidating, predatory or stalking conduct; or

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With respect to any dispute regarding this Site, all rights and obligations and all actions contemplated by these Terms shall be governed by the laws of the State of California, USA, as if the Terms were a contract wholly entered into and wholly performed within the State of California, USA. Any such dispute shall be submitted to confidential arbitration or mediation within the State of California. USA, except that, to the extent you have in any manner violated or threatened to violate our intellectual property rights or the intellectual property rights of our affiliates, partners or licensors, we may seek injunctive or other appropriate relief in any state or federal court in the State of California, USA, and you agree to exclusive jurisdiction and venue in such courts. Arbitration under this Agreement shall be conducted under the rules then prevailing of the American Arbitration Association. The arbitrator's award shall be binding and may be entered as a judgement in any court of competent jurisdiction. Each party shall be responsible for its own costs associated with the arbitration and shall share the costs of the arbitrator equally. The arbitrator will not be permitted to assess damages contrary to these Terms, including punitive damages or attorneys' fees. THE PARTIES AGREE THAT CLAIMS MAY ONLY BE BROUGHT IN AN INDIVIDUAL CAPACITY AND IN THE NAME OF AN INDIVIDUAL OR ENTITY. CLAIMS MUST PROCEED ON AN INDIVIDUAL AND NON-REPRESENTATIVE BASIS, AND CLAIMS OF TWO OR MORE PERSONS MAY NOT BE JOINED OR CONSOLIDATED IN THE SAME ARBITRATION UNLESS ARISING FROM THE SAME TRANSACTION. NEITHER PARTY MAY PURSUE CLAIMS IN ARBITRATION AS A CLASS ACTION OR PRIVATE ATTORNEY GENERAL ACTION OR OTHER REPRESENTATIVE ACTION, NOR MAY ANY SUCH CLAIMS BE PURSUED BY OR ON BEHALF OF EITHER PARTY IN ANY COURT, INCLUDING ASSIGNED CLAIMS. THE ARBITRATOR SHALL BE AUTHORIZED TO AWARD RELIEF ONLY ON AN INDIVIDUAL AND NON-CLASS, NON-REPRESENTATIVE BASIS. If any provision of these Terms shall be deemed unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these Terms and shall not affect the validity and enforceability of any remaining provisions.